

OUR PRESENCE

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Japan Leading
Technology

HEAT EXCHANGER



HISAKA

SINCE 1942

WITH “MAGOKORO”

HISAKA is the world-renowned thermal engineering specialist for Plates and Brazed Heat Exchangers (PHE & BHE) from Japan since 1942.

HISAKA SEA Sdn Bhd has been serving all our customers since 2004. Our company motto is Magokoro (誠心), which means sincerity in Japanese, and it is deeply embedded in our company culture. It is in our core to provide sincere services to all our customers, business associates and employees, with the aim of contributing to a sustainable society in the South East Asia (SEA) region.

We are the first and only company to set up a complete plate heat exchanger manufacturing plant in Malaysia to serve the region, while adhering to the stringent quality control from our headquarters in Japan.

We strive to deliver our innovative yet cost effective thermal solutions with the shortest lead time. We are confident that we can provide our customers with a peace-of-mind through our responsive team.

HISAKA is the one-stop-solution centre you can rely on for all your heat exchanger needs.



“Delivering Sincerity and Creativity”

- **Hidemasa Sasaki**, Managing Director



Company
Background
HISAKA

“Delivering Sincerity and Creativity”

Hisaka Story & Mission



PHILOSOPHY

HISAKA Mind



Our DNA

(誠心) Sincerity is our top priority. We focus on maintaining a joyful, respectful and harmonious relationship with our employees, vendors and customers.



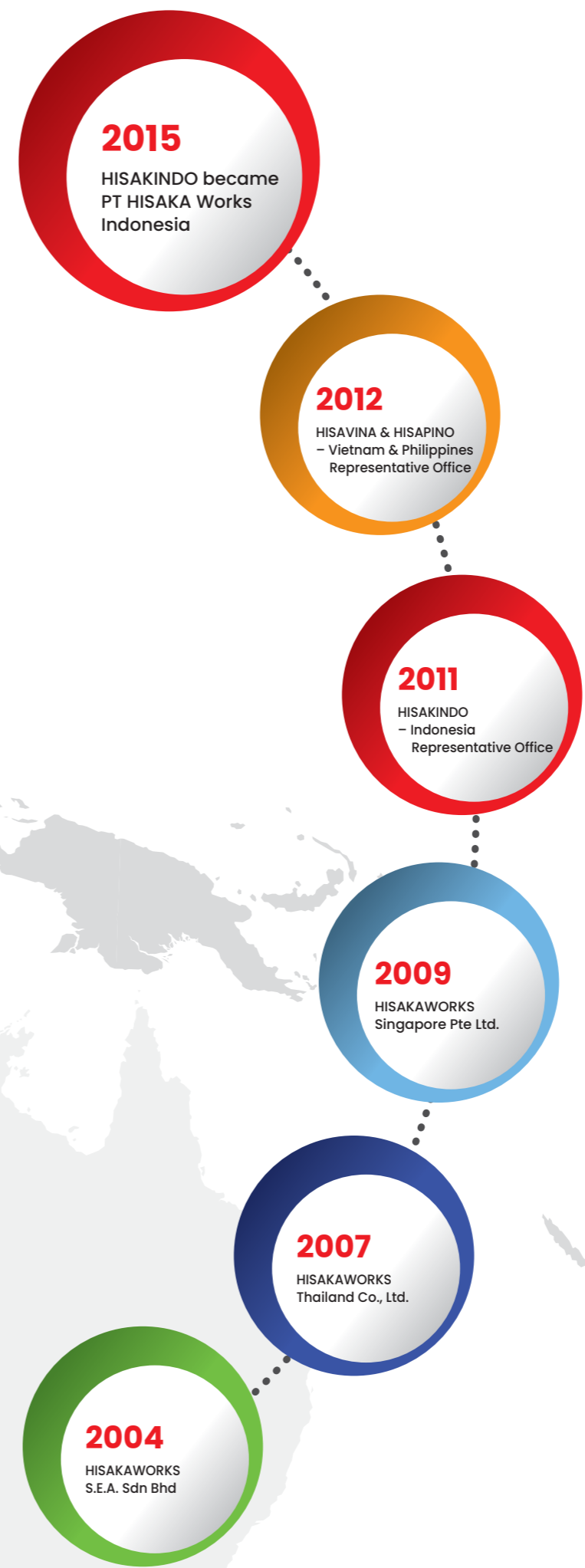
Our Mission - Global Presence with Humanity

We strive to provide innovative products and services globally through our latest technology while developing aspiring talents and care for humanity.



5 Principles - What We Aim to Be

- 1. Empathetic**
Engage with others empathetically
- 2. Enterprising**
Remain entrepreneurial with innovative technology
- 3. Abundance Sharing**
Share the abundance of joy and wealth with others
- 4. Fair and Impartial**
Engage with others fairly and openly
- 5. Safety and Security**
Provide care and safety through top-notch security



MILESTONE

HISAKA WORKS LTD

Established in 1942, HISAKA looks back on more than 70 years of success. HISAKA has been the technology pioneer in manufacturing plate heat exchanger, ball valves and process engineering system for dyeing machines, retort sterilisation and evaporation systems. Prominent for manufacturing reliable and high-quality products, HISAKA solutions are widely used in many major manufacturing companies in Japan. HISAKA is also the preferred choice for Japanese contractors and machine makers. HISAKA's shares were listed on the Tokyo Stock Exchange (TSE) since 1970.

HISAKAWORKS S.E.A SDN BHD

HISAKA has been developing technology while keeping its focus on the global market, with many great reviews from customers all around the world. The quality of our products gave us a solid foundation to springboard and expand through affiliate companies set up at key locations. We have a robust network to provide swift responses tailored to customers' needs from equipment introduction through maintenance.

Since 2004, HISAKAWORKS SEA has been expanding its portfolio, striving relentlessly to ensure users in SEA region are well supported.

OUR FACILITIES

Our head office is located in Kuala Lumpur and the facilities include:

Assembly Plant

We can assemble from small heat exchangers to jumbo units according to the industry needs. The assembly plant is open for customers to visit and conduct the Factory Acceptance Test (FAT). From a strategic location in Subang, we can conveniently ship to all customers in Penang, Johor and overseas.



Pressing Machine

We own a 15,000-ton pressing machine and an 800-ton trimming machine. These machines are the powerhouse behind the manufacturing for the SEA market.

Warehouse

All stocks of common items and manufacturing parts are stored in our warehouse located at Subang Jaya, making it highly convenient for us to service all HISAKA users with a short turnaround time.

Service Centre

We are proud to have a comprehensive and reputable service centre in Malaysia that provides mechanical and chemical cleaning that operates all year round.

We incorporated a waste water treatment plant in compliance with the Department of Environment (DOE). All the waste water produced are properly treated at our plant.

For customers that require chemical cleaning, but do not have a waste water treatment facility, we welcome them to engage us for this service. Many have given highly positive feedback and ratings.



Factory
**Our
Facilities**

Thermal Solution Products

Plate Heat Exchanger

Features:

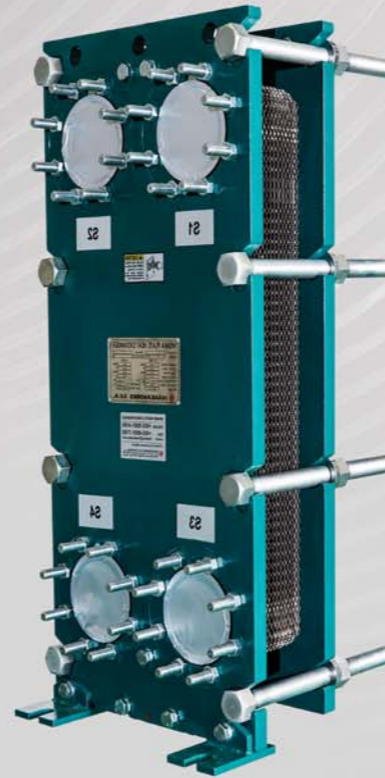
High-performance heating and cooling, energy saving, easy maintenance, flexible capability.

Construction Design:

Lightweight, compact, multipass design.

Application/Industry:

Automotive, F&B, glove, HVAC, marine, palm oil, petrochemical, power plant, pulp & paper, semiconductor, steel mill.



Spiral heat Exchanger

Features:

Very low maintenance cost, self-cleaning function, stud pin create turbulent, counter current flow.

Construction Design:

Very compact design, long-last equipment.

Application/Industry:

Palm oil, Food, Chemical, Semiconductor.



Brazed Heat Exchanger

Features:

High performance, excellent heat and pressure resistance, economical, low fluid temperature difference.

Construction Design: Lightweight and compact.

Application/Industry:

F&B, semiconductor.



Fully Welded

Features:

Gasketless heat exchanger, robust operation, easy mechanical cleaning.

Construction Design:

Compact, cross-flow current.

Application/Industry:

Pharmaceutical, petrochemical, steel, sugar refinery plant, waste treatment plant.



Hot Water System

Features:

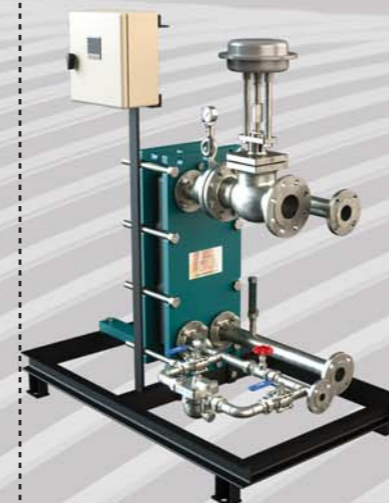
PHE core, precise temperature, energy saving, reliable parts and easy monitoring.

Construction Design:

Simple and tidy, stress-free operation.

Application/Industry:

F&B, chemical, general, palm oil.



Ball Valve

Features:

Quick & easy operation, tight sealing, easy maintenance.

Construction Design:

Full bore design, compact.

Application/Industry:

Paper mill, petrochemical, power plant, steel mill.



Our product promise:

kitto - (surely) good quality

motto - (more) practical & effective

zutto - (longer) lasting

“Delivering Sincerity and Creativity”

After Sales Services



AFTER SALES SERVICES

Think quality, think Japan. Each of our parts is manufactured and examined by a team of committed Quality Assurance Department similar to those in Japan. We ensure all parts provided are following the pre-set standards before we deliver to customers.

We also have a convenient network of branches and service centres to support our customers with parts and quality service to ensure customer satisfaction.



CERTIFICATION

Boiler & Pressure vessel code

We are certified by the American Society of Mechanical Engineers (ASME) for designing and manufacturing pressure vessels according to the standards of the ASME Boiler and Pressure Vessel Code (BPVC).

Health & Safety

We are accredited by the ISO 45001, an international standard for continuously improving occupational health and safety in a healthy work environment that prevents occupational accidents.

Quality

ISO 9001 is an international standard for continuously improving and maintaining quality management systems, providing high-quality products and services to achieve higher customer satisfaction. We have built an original quality management system that incorporates leading-edge testing equipment.

Our Certification

